



## QUALITY POLICY STATEMENT

**Cyber Gate Defense L.L.C.** is dedicated to providing cybersecurity services and solutions that would improve the overarching cyber security posture of the UAE.

We are committed to delivering high-quality services to our clients, ensuring their digital assets remain protected against evolving threats. Our dedication to quality is ingrained in every aspect of our operations, driving us to meet and exceed customer expectations consistently.

We adhere to ISO 9001 standards, embodying a culture of continual improvement, innovation, and excellence in all our processes. Through rigorous quality management practices, we strive to:

- Provide tailored cyber security solutions and services that align with each client's unique needs and requirements.
- Maintain the highest standards of professionalism, integrity, and confidentiality in all our interactions.
- Protect our organization and clients by securing privacy and confidentiality of data and information.
- Employ skilled professionals who undergo continuous training and development to stay abreast of the latest technologies and best practices.
- Communicate, implement, and continually maintain a QMS compliant with applicable statutory and regulatory requirements.
- Regularly assess and enhance the effectiveness of our quality management system to ensure optimal performance and customer satisfaction.
- Foster a culture of collaboration, accountability, and empowerment among our team members, encouraging them to take ownership of quality objectives and contribute to our collective success.

The Top Management is committed to communicating this Policy to all employees and relevant stakeholders. Similarly, all employees are expected to comply with and contribute to the successful implementation of this Policy.

This Quality Policy shall be reviewed annually and updated as and when necessary.